



Big Box Storage *Authorized Agent*

Request to Add or Delete an Authorized Agent

Please complete this form and return by fax, email or regular mail.

Fax number: (858) 536-8269
Phone number: (800) 391-4890
Email address: customersupport@bigbox.com
Mailing address: P.O. Box 81792 San Diego, CA 92138

Request to Add or Delete an Authorized Agent

I represent that I am the customer named below and that I hereby request that Big Box Storage (BBS) do the following (check only one box and print authorized agent's name):

Add Delete

Authorized agent's printed name: _____

I understand that by adding an authorized agent, I am giving that agent the authority to act on my behalf including, but not limited to, removing all items stored in my container(s), and signing for the opening or closing of my account with BBS. I further understand that I am solely responsible and liable for any and all charges due on the account, whether or not created or authorized by the agent. The authority that I grant to the agent is effective when this document is received by BBS.

When accessing the container (or upon re-delivery of the container), the agent must bring government-issued photo identification and must also possess the key or combination to the lock on the container. The customer's account must be current (no outstanding amounts due) prior to any access or re-delivery.

As the customer, I hereby agree to indemnify, defend, and hold harmless BBS, its officers, directors, employees, affiliates, and agents from any and all claims, losses, damages, liabilities, and expenses (including reasonable attorney fees) whatsoever, whether direct or indirect, asserted against, imposed upon or incurred by BBS resulting from or arising out of BBS's allowing a person, other than myself, access to and/or partial or full redelivery of my BBS container(s) as I requested and/or agreed.

Customer Information

Customer's Printed Name (must match name on rental agreement):

Home Phone: _____ Work Phone: _____

Signature: _____ Date: _____